Understanding Your
PREMA Electric Bill

Usage Graph - The Usage Graph shows your kWh usage for the current month and the previous 12 months.

Who do I call if I have questions? - Call PREMA at one of the phone numbers indicated or stop by our office.

Location Information - Here you will find the physical address of the meter or a customer requested description.

Meter Information - Your meter number, along with your current and previous meter readings and amount of KWh used is found here. Please have this Meter Number or Account Number (above) when you call for questions or an outage.

Activity Since Last Bill - This area shows the activity of payments and charges. The before and after due date amounts are listed for your convenience.

Detail of Charges - A detailed list of charges is shown here. Energy Charge is the amount due based on the kilowatts used. Service Charge is the fee for the meter service.

Miscellaneous Charges - Charges for surge protection, security lights, etc. will appear as itemized line items.

Informational Messages - Safety and other important information prints here.

Making a payment - Return this portion with your payment. A line is available to write the amount being paid. This is especially important if you have more than one account.

PREMA reads meters using our automated meter reading infrastructure.

What is the barcode? - The barcode will be scanned to help ensure the accurate posting of your payments upon receipt in the office.

Gross Amount Due - Here you will find the due date and the amount due.